



Transport Meetings July 2024

Tendring



Agenda

- Welcome and Introduction
- Progress on BSIP and Enhanced Bus Partnership (Eps)
- Overview from Local Bus team - (ECC Contracted services)
- Passenger Travel Information update - (TravelEssex.co.uk)
- Bus shelter project update
- Responses to Questions raised prior to the meeting.
- Any other Business
 - ❑ £2 single fare cap update





Progress on BSIP and Enhanced Bus Partnership (EPs)

Progress on BSIP

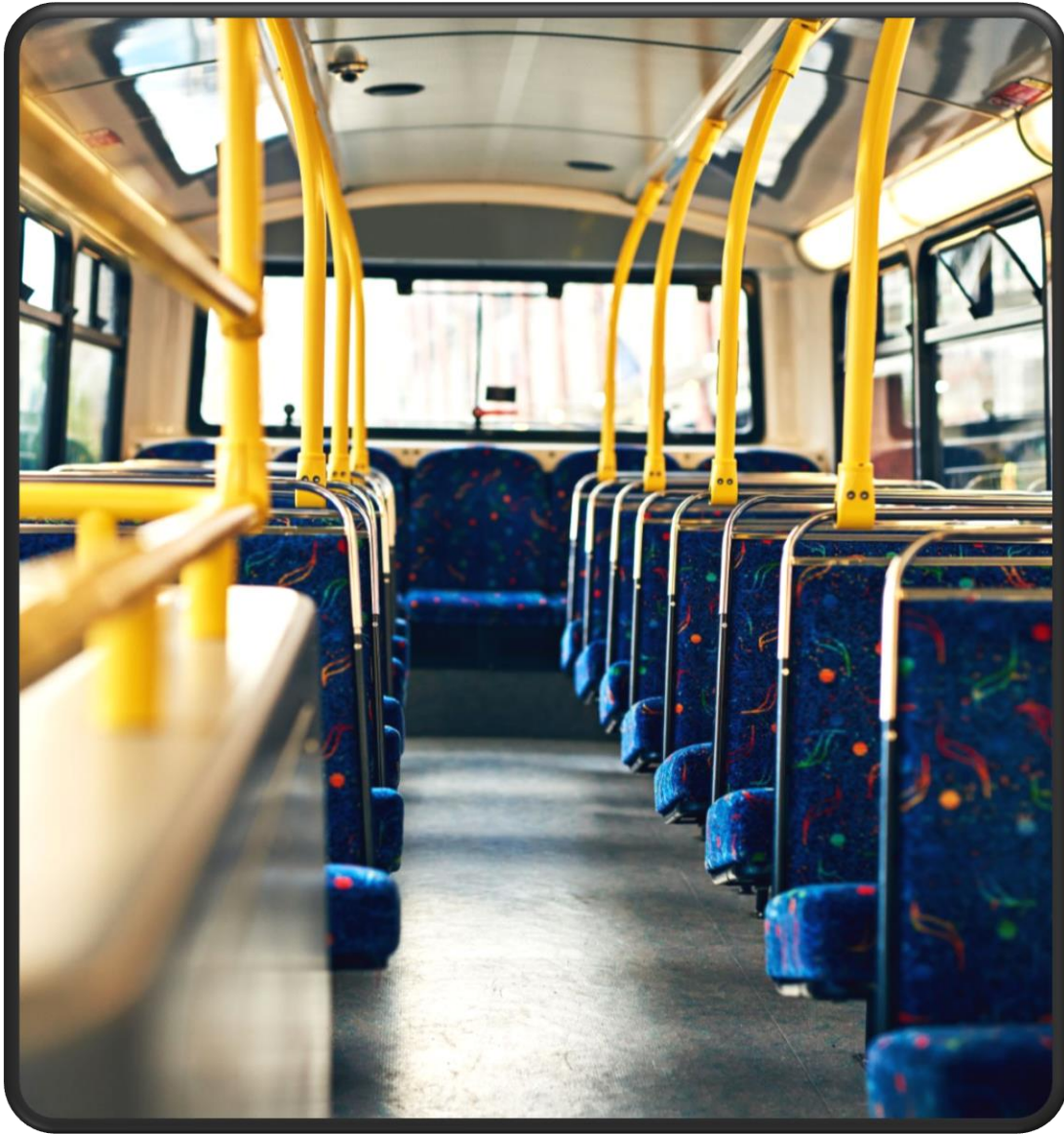
- Government introduced its National Bus Strategy (NBS) Bus Back Better in March 2021.
- Essex entered a County wide Enhanced Partnerships (EP) covering the period 2022-2027.
- Bus Service Improvement Plans (BSIP) are a key part of the strategy set by Bus Back Better.
- The DfT have required ECC to submit a revised BSIP, setting its bus priorities to 2030.
- ECC are in the process of revising it and intend to submit it to the DfT over the summer. As the current BSIP was expected to last to 2027, no significant changes in policy or approach are expected.



Enhanced Bus Partnership (EPs)

- The Essex Countywide EP has met all the shorter-term measures set out in it and continue to manage the ongoing targets. It can be found here:
<https://www.essexhighways.org/uploads/downloads/temp/enhanced%20plan%20and%20scheme.pdf>
- ECC and its operator partners intend to review the EP over the summer and autumn with the aim of refreshing some elements.
- In the meantime, ECC will be pressing ahead with its first district level partnership in Tendring. Up to £2m of BSIP+ revenue funding has been allocated to help improve bus services in the area and ECC has begun discussion with Tendring's bus operators on potential measures that could be adopted. There will be a formal consultation process, expected later in the year.
- ECC will also explore ways of rolling out the creation of EPs for the remaining Essex District level Authorities more rapidly.





Supported Local Bus Services

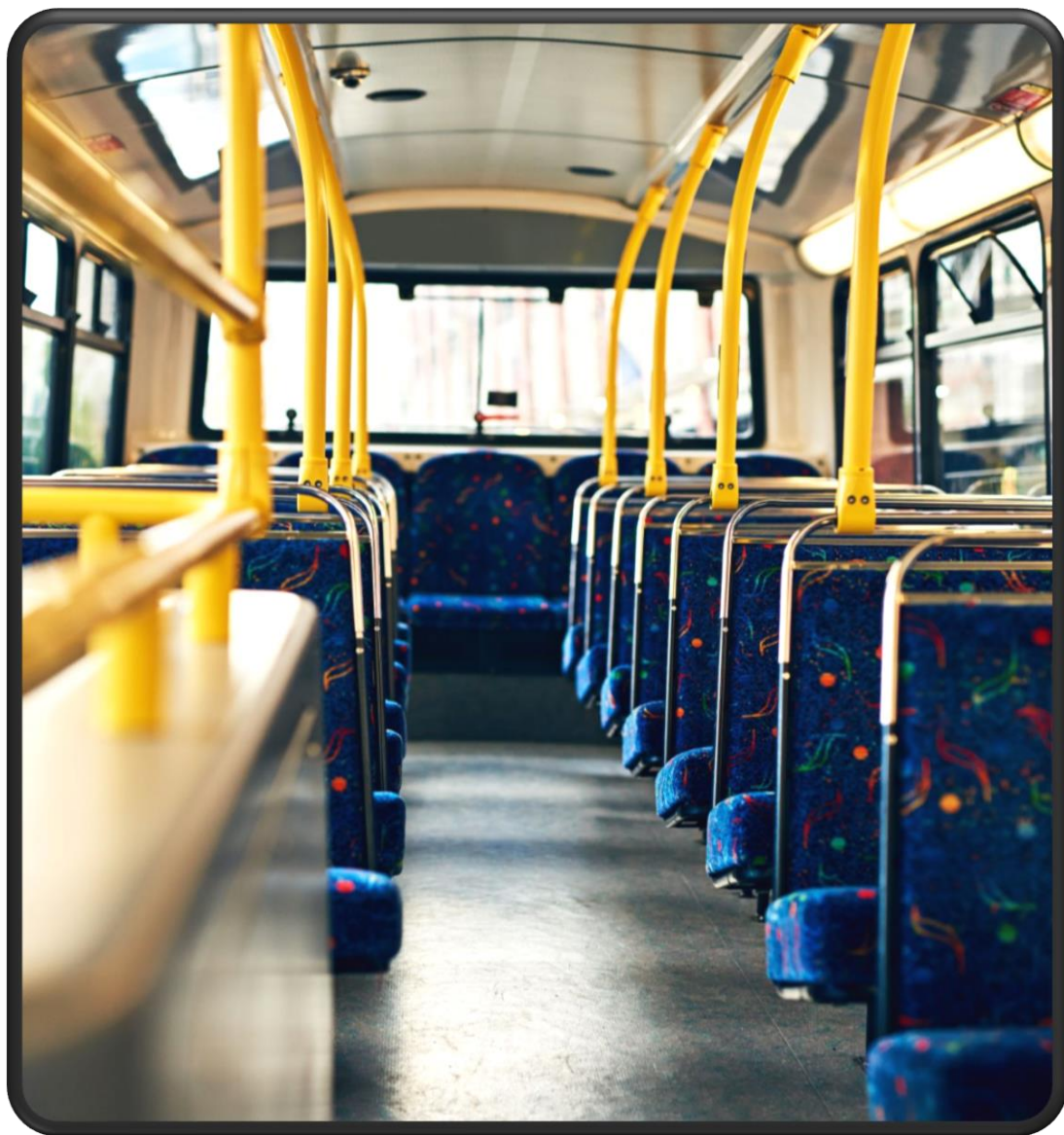


Supported Local Bus Services

- ECC provide financial support towards approximately 15% of local bus services in Essex
- The remaining 85% are provided commercially by transport providers
- There was recently a tender round which involved competitive procurement and as a result from the end of July some supported services will have different transport providers operating them
- For the full list of all changes following the consultation and recent tender round please go on our website:

[local-bus-network-consultation-outcome---july-2024.pdf \(travelessex-production-bucket.s3.eu-west-2.amazonaws.com\)](https://travelessex-production-bucket.s3.eu-west-2.amazonaws.com/local-bus-network-consultation-outcome---july-2024.pdf)





Travel Information update TravelEssex.co.uk



TravelEssex.co.uk



TRAVELESSEX.CO.UK
UI



DISCOVER
BUSES



PLAN A JOURNEY



LIVE BUS MAP



TravelEssex UI

www.travelessex.co.uk

Desktop/Laptop, Tablet + Mobile

The header features the TravelEssex logo on the left and navigation links: Discover buses, Timetables & Maps, Passes & Fares, News & Advice, and My Favourites. Utility links for Contact us, Join us on, and For Transport Providers are on the right. The hero section has an orange background with the text 'Coming soon New Bus Shelters' and a 'Find out more here' button. Below is a search bar with the placeholder 'Enter a location, postcode or bus number to find nearby bus stops and routes' and a 'Show me' button. A note below the search bar states: 'Please note, the bus service information provided about your stop is sensitive to the time of your enquiry. So, if you are enquiring about another day or vastly different time of day we would recommend using the Plan a Journey functionality.'

2 of 3


DigiGo Electric Transport

Find out more about DigiGo, a fully electric shared public transport service that offers on-demand or pre-bookable travel in parts of Essex.

[Find out more about DigiGo](#)


Latest news

[See the latest news >](#)




Essex County Council partners with Clear Channe...

[Read more >](#)



Bus timetable changes taking place on Sunday 28...

[Read more >](#)



Travel Trainers

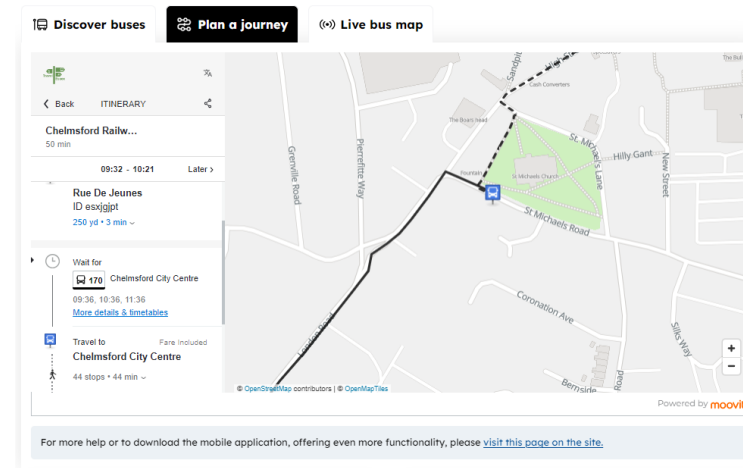
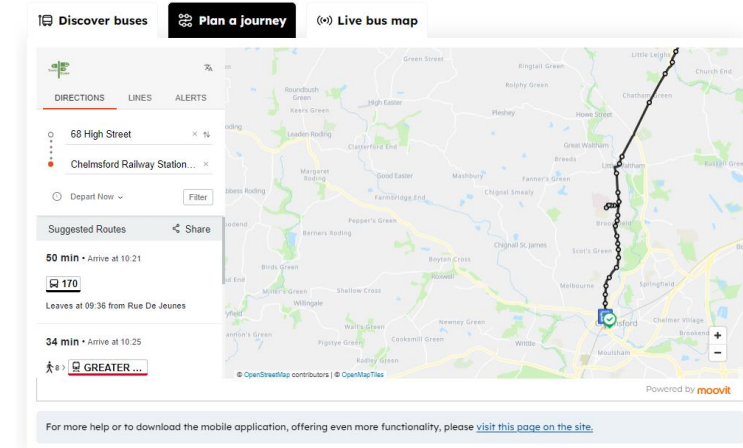
The navigation bar includes the TravelEssex logo and dropdown menus for Discover buses, Timetables & Maps, and Passes & Fares. The footer contains two columns of links. The left column lists: About Essex bus services, Find bus options near me, Plan a journey, Live bus map, Transport providers in Essex, Getting Around in Essex Strategy, Consultations & Supported Services, and School Transport in Essex. The right column lists: Park & Ride, About Park and Rides, Chelmer Valley Park & Ride, Colchester Park & Ride, and Sandon Park & Ride. Utility links for Contact us, Join us on, and For Transport Providers are also present.



Plan a journey

Plan a journey is also found on our homepage. Plan a journey allows you to:

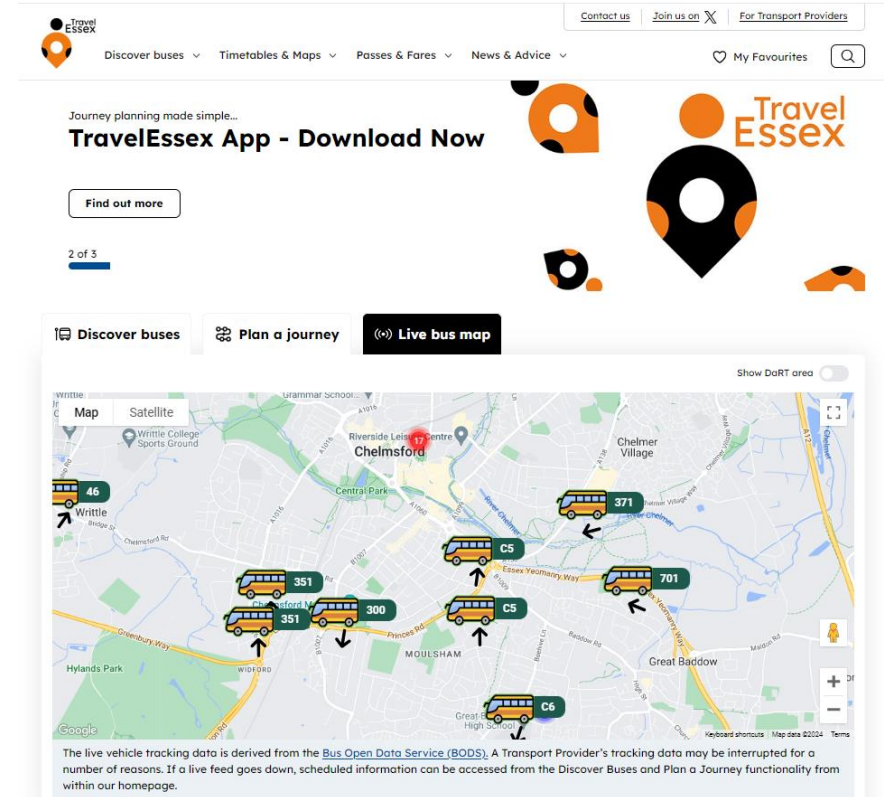
- Plan a journey using a starting and destination point anywhere in Essex, or from your current location.
- Select departure or arrival times.
- Select route type, whether that's one with fewest transfer, quickest journey or one with the least amount of walking.
- Choose how you want to travel, do you want to take the bus, train, bike etc.?
- See suggested routes and their predicted journey time.



Live bus map

The map uses frequently refreshed live vehicle tracking data derived from the Bus Open Data Service (BODS), where Transport Providers are required to submit this data.

- See bus routes operating on an Essex map using their live vehicle tracking, and their direction of travel.
- Clicking on a bus will take you to the route page where you will see the route and timetable.
- **Please note** - a Transport Provider's tracking data may be interrupted for several reasons. If a live feed goes down, scheduled information can be accessed from the Discover Buses and Plan a Journey functionality from within our homepage.

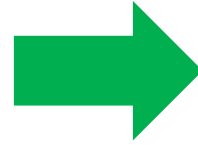




Essex-Wide Bus Shelter Contract



Realising the Vision



Contract overview

- Clear Channel UK (CCUK) won the Essex-wide Bus Shelter Contract
- The Contract is for 10 years, starting 1 July 2024, with the option for a 5-year extension
- Essex County Council (ECC) becomes the owner of all shelters within the Contract (totalling c.1400 locations). This means that District/City/Borough Councils no longer own Bus Shelters in Essex
- ECC receives income from the Contract that will be reinvested into Bus Infrastructure Network
- All shelters within the Contract will receive an annual deep clean
- TravelEssex branding will be applied to new/replacement shelter installs
- Local Highways Panel (LHP's), Parish Councils and Developers able to purchase shelters (via ECC) from the Contract, benefitting from economies of scale
- Parish/Town Council Shelters are not part of this Contract



Shelter Specification



As a minimum, all shelters installed under this Contract will have:

- A consistent look and feel
- Seating
- Integrated bus flag and timetable case; thereby reducing street clutter
- A clear space for a pram or wheelchair
- Motion sensor lighting
- Contrasting mid-rail and seating colour to support accessibility
- Option to integrate real-time screens, where they are provided
- Application of TravelEssex branding

How do I...?

Key processes to know:

REQUEST A NEW OR REPLACEMENT SHELTER

The route for this is via the Local Highways Panel (Follow the Local Highway panel process for requesting a new scheme: <https://www.essexhighways.org/lhp-request-member>)

All requests will need the support of a County Member on the LHP

REPORT AN ISSUE WITH A SHELTER

Any issues with Shelters / Poles / Bus Flags / Timetable cases are to be reported via the [ReportIt](#) Tool:

<https://www.essexhighways.org/tell-us/other/bus-stops>

Please do not contact the Supplier, Clear Channel, directly.

Essex County Council will then assess and take the appropriate action:

- Scheduled non-urgent works aim to be fixed within 20 working days
- Scheduled urgent works aim to be fixed same day



Large investment over the next 12 months

ECC funding £3million of shelter replacements and installs during Year 1 of the Contract:

- The first year will see over 200 replacement or new shelters installed across Essex
- The initial focus is on priority schemes that have been on-hold for several years, managing the exit of an existing supplier from the County and upgrading to digital advertising sites. The latter ensures income is generated to continue investment beyond this period; removing cost from the taxpayer
- All Districts will receive benefit; with Colchester having the largest number of replacements during this initial phase; due to the current supplier exiting the area and the need to maintain continuity for residents
- An overview of the install programme has been published on the TravelEssex website within the interactive map and will be updated periodically

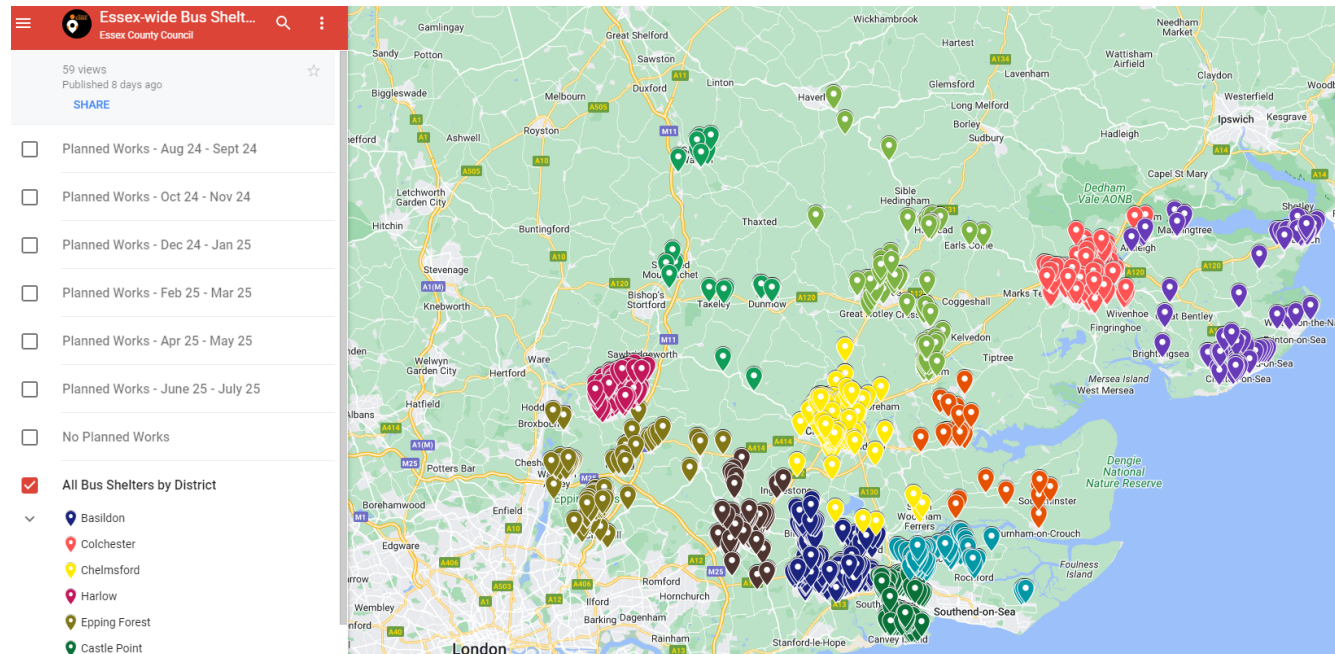


Visit our new webpage

An easier way to discover key information

General overview: FAQ's, 'How to' and our new interactive map:

<https://www.travessex.co.uk/about-timetables-maps/essex-bus-shelters>



The interactive map includes:

- All shelters within the Contract
- Ability to search by address
- Planned works (e.g. new/replacement shelter installs) displayed by location; in 2-month blocks on when they're expected to occur
- What3Words location per site included
- Direct link to the ReportIt Tool to raise issues





Questions raised prior to the meeting



£2.00 Single fare cap scheme



- £2.00 single fare cap fare was introduced by Department for Transport (DFT)
- DFT will provide a subsidy for the transport provider if they have agreed to take part in the scheme.
- The Scheme was due to end in July 2023 but has now been extended until the 31st December 2024.

A list of the operators taking part can be found on the website as shown on this slide. Please help promote this offer within your communities, we need to encourage more people onto buses whether they are provided commercial or with financial support from ECC.

<https://www.gov.uk/guidance/2-bus-fare-cap#east-of-england>





Next Meeting

Date of next meeting